ALL IN ONE EMAIL LLC SUPPLEMENTAL PRIVACY NOTICE FOR RESIDENTS OF COLORADO, CONNECTICUT, UTAH AND VIRGINIA

Last Modified: February 23, 2023

This All In One Email LLC Supplemental Privacy Notice for Residents of Colorado, Connecticut, Utah and Virginia is incorporated by reference into and is integrated with the All In One Email LLC <u>Privacy Notice</u>. Any capitalized term not otherwise defined herein shall have the meaning set forth in that notice.

Under applicable laws, including without limitation, the 2022 Connecticut Data Privacy Act, the Virginia Consumer Data Protection Act of 2021 ("CDPA"), the Colorado Consumer Protection Act ("CPA"), the 2022 Utah Consumer Privacy Act, and other similar federal, state or international laws governing the collection and processing of personal information (collectively, referenced hereafter as the "Data Protection Laws"), residents of at least Colorado, Connecticut, Utah, Virginia are permitted to make certain requests and exercise certain rights regarding their Personal Data or Personal Information, as those terms are defined under Data Protection Laws, depending on jurisdiction.

All In One Email LLC, a Delaware limited liability company (hereafter, "Company" or "we" or "us"), respects the privacy rights of our Users (collectively, "you" or "yours"), and provides supplemental privacy notice (hereinafter "Privacy Rights Notice" or "Supplemental Notice") as further discussion your rights regarding your Personal Data under the Data Protection Laws. This Supplemental Notice applies solely to your rights concerning Personal Data or Personal Information, as defined in the Data Protection Laws, processed by us.

DSRs submitted to us are processed by us in our capacity as a "Data Controller" unless you are a Recipient (an end user of one of our Customers). If you are a Recipient, the "Data Controller" of your data is the Customer who holds and controls information about you which they have provided to us for processing, as further discussed in the main All In One Email LLC <u>Privacy Notice</u>. If we receive a DSR by a Recipient, we will notify the germane Customer and will follow the Customer's instructions pertaining to the requests made in the DSR.

YOUR RIGHT TO ACCESS

You have a right to request us to confirm whether we process certain Personal Data related you, as well as a right to obtain a copy of such Personal Data, with additional information regarding how and why we use this Personal Data.

The Data Protection Laws provide different rights and obligations. After we receive a validated inquiry from you, we will assess your inquiry and provide you with a reply consistent with the applicable Data Protection Laws, which may include confirmation of processing, a copy of the Personal Data or a description of the Personal Data and categories of data processed, the purpose for which such data is being held and processed, and other relevant information. The processing of your inquiry will be made in the manner and within the time required by the applicable Data Protection Laws (please see additional information under "Response Timing and Format" below).

YOUR RIGHT TO DELETE OR AMEND YOUR PERSONAL INFORMATION

I. Deletion

We will comply with a validated request to delete your Personal Information where required by Data Protection Laws, such as where our right to process your Personal Information was based on your consent and you have withdrawn that consent(and the data subject withdraw his consent; where you object to the processing and such processing is not pursuant to enforceable terms and conditions between you and us; where the Personal Information is no longer needed for its original processing purpose; where there is no overriding legitimate grounds for such processing; or where there are statutory obligations mandating the erasure request.

We reserve our rights to refuse a request to delete Personal Information as permitted by Data Protection Laws, including, without limitation, where: (a) the Personal Information is used to comply with legally binding obligations, such as performance of an agreement between you and us; (b) the data is required to be preserved by applicable law or regulation, such as evidence in connection with a dispute that is subject to a subpoena or other document preservation or production obligation; or (c) preservation of the Personal Information is deemed in the public interest, for scientific, historical research or other purposes as permitted by law.

II. Rectification

We will use commercially reasonable efforts to ensure all Personal Information we maintain and process is accurate. If the Personal Information is not accurate, you have the right to request that we update the Personal Information to make it accurate. In addition, if we pass inaccurate information about you to a third party, you also have a right to request that we inform those third parties that the Personal Information we tendered to them should be updated. If you are our Customer, you may correct certain data provided under your Account through the Company Platform.

YOUR RIGHT TO BE INFORMED

You have the right to know our contact information, including our name and address, as well as why and how we process your Personal Data. This right includes, among other things, the reasons and lawful basis for processing Personal Data, and may include additional information to help ensure fair and transparent processing of Personal Data.

YOUR RIGHT TO RESTRICT PROCESS OF PERSONAL INFORMATION

You may limit the purposes for which we process your Personal Information. Our processing activity may be restricted if: the accuracy of the Personal Information is contested; processing is not permitted by the Data Protection Laws and you request restriction instead of deletion of your Personal Information; we no longer need the Personal Information for its original purpose, but the at least some of your Personal Information is still needed to establish, exercise or defend our legal rights or obligations.

YOUR RIGHT TO OBJECT

If you submit a completed and validated DSR and we reject your request regarding your Personal Information on the basis of our legitimate interests, you may object or dispute our rejection. Subject to the Data Protection Laws, we reserve our rights to continue processing the Personal Data, pending your request or right to appeal our initial rejection. We further reserve our rights, to the fullest extent permitted by the Data Protection Laws, to determine our legitimate interests for processing the Personal Data override your

rights and requests, including our determination that your Personal Information is needed to establish, exercise or defend our legal rights or obligations.

DATA PORTABILITY

You may request that we tender to you or a third party, your Personal Data in our records. We will process this request as required by the applicable Data Protection Laws.

YOUR RIGHT TO OPT-OUT OF AUTOMATED DECISION MAKING

As required by the Data Protection Laws, you may have a right to opt-out of the use of certain automated decision-making pertaining to processing of your Personal Information.

YOUR RIGHT TO NOT BE DISCRIMINATED

As required by the Data Protection Laws, you may have a right to not be discriminated against for exercising statutory rights granted under the applicable Data Protection Laws, including denial goods or services, charging you different fees for goods or services, including through the use of discounts or other benefits or imposing penalties; or suggesting you will receive a different price or rate for goods or services.

We reserve our rights, to the fullest extent permitted by the Data Protection Laws, to create and maintain programs or offers incorporating financial incentives, so long as you have an equal opportunity to opt-in to them.

YOUR RIGHT TO OPT-OUT OF "SALE" OR "SHARE" OF PERSONAL INFORMATION

Depending on your residency, the Data Protection Laws may grant you the right to demand we stop sharing or selling your Personal Information. If you are a California resident, please review our CCPA
Notice for more information about your rights.

YOUR RIGHT TO LIMIT USE AND DISCLOSURE OF SENSITIVE PERSONAL INFORMATION

Depending on your residency, the Data Protection Laws may grant you rights to limit use or disclosure of your government issued identification, financial particulars, your specific location, your racial or ethnic origin, religious or philosophical beliefs, union membership, genetic data or political opinions. If you are a California resident, please review our CCPA Notice for more information about your rights.

YOUR RIGHT TO LODGE A COMPLAINT WITH AN APPROPRIATE DATA PROTECTION AUTHORITY

If you submitted a validated DSR but we rejected your request or inquiry, and you exhausted your rights of appeal to us and believe your privacy rights have been violated, you have the right to file a complaint with your state or national supervisory authority, depending on your jurisdiction. If you are a California resident, you may contact the California Privacy Protection Agency and learn about your rights of remedy here. If you are a resident of the European Union or United Kingdom, you may learn more about the appropriate data protection authority for you to contact, respectively, here (EU) or here (UK).

RESPONSE TIMING AND FORMAT

We will use commercially reasonable efforts to process your DSR request within the time frame of the applicable Data Protection Laws, which generally range between 10 and 45 days from receipt of a request. We reserve our rights to extend the response period for reasonable cause so long as not prohibited by the appliable Data Protection Laws. Examples of reasonable cause include, if a request is complex, voluminous, or we require additional information from you.

The processing of a DSR is free of charge; provided, however, we reserve our rights to the fullest extent not prohibited by the Data Protection Laws, to assess a reasonable fee to offset administrative costs associated with providing additional voluminous copies of data or for handling unreasonably excessive requests, as determined in our reasonable sole discretion.

SUBMIT YOUR DATA SUBJECT REQUEST

You may exercise your individual rights pursuant to the Data Protection Laws by completing a <u>Data Subject</u> Request form and sending it to our privacy team at: <u>dpo@allinoneemail.com</u>.